



Serenay Kizilarlan

Robotics & IT

I am graduated as a computer engineer and have continuous experience growth with software development and business analysis since 2015. I also have educational background of Project Management. Regardless of the business of organisations, I have always had self satisfaction with my work after every accomplishment. With a friendly and approachable persona, I am able to get along well and collaborate efficiently with team members.



skizilarlan



+46723839049



serenayk93@gmail.com

Work Experience

ABB AB | Hybrid | January 2023 - Current

Product Owner & Scrum Master

- Managing RobotStudio Cloud product in an agile work environment
- Collaborating with RobotStudio product family including desktop, mobile app, customer web platform and trainings
- Managing team of developers, tester and UX designer sizing from 4 to 9
- Active participation to gate meetings during PI planning of the project as a stakeholder
- Taking part into project management forum meetings to learn and discuss general guidelines within ABB project managers
- Handling release process, quality assurance and dependency with other applications
- Observing and measuring RobotStudio Cloud sources in terms of budget
- Risk reporting in the beginning of Pi Planing as well as during
- Pipeline management of RobotStudio Cloud product by using Azure DevOps
- Active participation to weekly ART Sync meetings to align with 6 other RobotStudio teams about deliverables, releases and road blockers
- Continuously staying in touch with hardware releases that might impact RobotStudio software
- Agile decision making to RobotStudio Cloud vulnerabilities
- Coordinating security test activities cross teams and planning the related work items in the backlog
- Taking ownership of PI planning activities and scheduling work ahead for each sprint
- Communicating across teams to identify dependent work items
- Aligning delivery plan with project managers and other internal stakeholders such as product manager
- Continuous refinement of bug backlog and keeping it stable throughout the PI
- Being aware of GDPR regulations during coding and testing activities
- Guiding the team for major changes in the software such as new authentication system, licensing system, angular upgrades and so on
- Strategic planning of product backlog items and re-occurring refinement process
- Handle sprint review, sprint planning and retrospectives
- Guiding the team and solving road blockers by coordinating across team collaboration
- Balancing team work each sprint
- Keeping the team spirit high by creating an environment to discuss and stay transparent



Serenay Kizilarlan Weikel

Business Analyst/IT Consultant

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Work Experience

AMADEUS | Hybrid | February 2022 - August 2022

Product Definition/Business Analyst

- Managing and analyzing several packages under loyalty/frequent flyer programs such as tier, pooling, retro, subscription etc.
- Being a point of contact for the airlines starting from project kick-off to cutover (Virgin Australia Airlines, Malaysia Airlines, AirIndia)
- Creating solution overview presentations, business scenarios, functional and brush tests
- Product ownership for several packages within the loyalty product
- Working in an Agile way within global stream in Amadeus (offices in France, Australia, Singapore)
- Participating Scrum ceremonies and PI Planning session
- Reporting/Tracking incidents to customer as well as internally to team, creating Backlog items by collaborating with stakeholders
- Supporting cutover data migration process with Oracle-PI/SQL scripts

Intellica Business Intelligence Consultancy |

Remote | June 2021 - February 2022

Business Analyst

- Conducting Scrum meetings with internal team and stakeholders
- Reporting sprint review results to customers and to internal team
- Working in an Agile way with 5 different teams internally and 3 customer based teams, creating Epics and re-structuring Jira board
- Managing 2 different teams for both internal and external projects
- Consulting clients for mitigating their faulty data for VODAFONE ALBANIA and ETISALAT UAE data migration projects
- Adding Jira items to project Backlog assisting with project manager
- Creating SQL scripts for Amazon Athena, Postgres, SAP Hana and Netezza to keep the data organized and manage ETL flows in Amazon
- Creating test cases, reporting bugs for developers and testing system integration, handling Data Quality Controls
- Setting up meetings with clients and creating a communication channel for both parties to solve any issues during implementation

BizData | Melbourne, Australia

June 2018-August 2020

Intelligent Systems Consultant

- Working as a consultant by carrying both business analyst and software developer hats
- Conduct research and consult clients about the feasibility of features as well as the estimated time required for implementation.
- Analysing and evaluate system requirements, preparing functionality documents
- Contact customers and create analysis documents based on requirements
- RnD duties for AI powered applications and integration of Azure Cloud Services
- Creating Epics, Backlog items and Jira tasks for the project
- Setting Scrum meetings with internal team
- Providing solutions with technologies such as Azure Cloud Services, mssql, TypeScript, C# PowerShell

Software Development Specialist

- Writing program codes to meet system requirements, design and technical specifications in accordance with quality accredited standards
- Writing design documentation for technical information exchange with business partners
- Leading the installation and workshop process for new packages
- Testing, debugging and correcting errors in the program code
- Conducting clients about the progress of the project and the feasibility of the features
- Identifying technology limitations and deficiencies in existing systems and associated processes, procedures and methods
- Providing banking and insurance solutions with web services designed with Nhibernate, MVC and Oracle technologies

Software Development Specialist

- Research, development, and analysis of software system requirements
- The development and writing of program codes in order to meet system requirements, design and technical specification compliance; in accordance with quality accredited standards
- Installation, implementation, and sustainment support of delivered software
- The development and analysis of data utilised for banking and insurance applications
- The development of database side functions and procedures for integrated with .Net based software programs and mssql

Languages

- Swedish - Simple daily conversation
- English - Professional level
- Azerbaijani - Fluent
- Turkish - Mother tongue

Technical & Business Skills

**Azure DevOps, JIRA, Agile PM, Scrum, SAFe, win@proach
AWS Athena, AWS Glue for ETL Reports,
Netezza DB, SAP HANA DB, PostgresDB, Oracle
C#, Microsot Azure Cloud Platforms
Product Specification, Product Change
Management
Test Management, Team Coordination,
Workshop Leadership
SQL,PL/SQL
.git, .net core**

Personal & Business Hobbies

- ELL Participant and ABB Molndal Ambassador
ELL stands for Expert Learning Lab founded by ABB, Ericsson, Volvo and SAAB.
 - ABB Molndal Party Community
- Registered Yoga Instructor
- Fitness
- Recipe Creator
- Acrylic Painting

Educational History

**Greenwich Management College
Melbourne,Australia
Jan 2020 - Sept 2022**

Project Management

- Project Management Techniques and Methods
- Risk and Time Management Approaches
- Budget Management
- Digital Marketing
- Preparing Policy and Procedures
- Analysing Requirements
- Human Resources Management

Namik Kemal University | 2011 - 2015

Computer Engineering